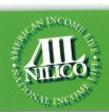
## SPOTLIGHT

American Income Life & National Income Life • August 2003 • Volume 36 • Number 8

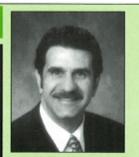


Record Breaking Production!



Founder's Club & President's Club

## Don't Hesitate



FROM THE DESK OF: Roger Smith

President & Chief Marketing Officer of American Income Life

'I did the math, compared our abilities with our capabilities, and I made the plan with confidence."

Let me first start off by saying, "Congratulations on another record-breaking month." American Income and National Income's sales force brought in a total of \$9,547,926 in Net ALP for the month of July.

Second, let me say I am overwhelmed at the possibility we are getting closer and closer to having a \$10 million month, and I am pleased we keep raising the bar - for ourselves.

I heard a saying recently and wanted to share with you what I got from that message. The saying is:

"These things are good in little measure and evil in large: yeast, salt and hesitation."

In other words, hesitation is good if only for a brief moment. Conversely, if hesitation is something which lasts more than a moment, an opportunity may pass you by.

At American Income, I believe hesitation is not a part of our vocabulary. I believe we have not missed an opportunity, a moment or a chance to prove we are the best union company or the best sales force working in the insurance industry today.

Having said that, I want us to throw caution to the wind and give our \$100 million goal a fair shot. I know we can make this goal a reality. I believe we can make it a reality, and I am confident it will happen. It is now up to you – believe you can do it, and know you have the confidence to make it

happen.

A sales force that can pull in record-breaking numbers month after month can feasibly pull in record-breaking numbers year after year. I believe this as fact and you should too.

Henry Ford II once said:

"Nobody can really guarantee the future. The best we can do is size up the chances, calculate the risks involved, estimate our ability to deal with them and make our plans with confidence."

I did the math, compared our abilities with our capabilities, and I made the plan with confidence.

I am excited because as we finish out the year I am confident we will have a record-breaking month in both September and October. I am also confident we will have a record-breaking December to finish the year off with a bang.

We are working hard everyday to provide you with the tools you need to succeed. We are also looking for new ways to provide you with incentives and motivation. This month's magazine is packed-full of interesting motivational incentives. Take a look on Page 4, we have highlighted Hawaii and the new Six-Months Contest. On Page 12, we have showcased the reinstated Founder's Club, and on Page 13, we touched on the new President's Club. Also, we introduced the new AIL Cancer Plan on Page 16 and 17. Plus, don't forget to check out Larry Strong's comment on Page 19, and find out what's going on in the New York Public Relations arena on Page 21.

Without hesitation, I can say there is so much going on Company-wide that it is hard to keep track, and, with this flurry of activity, we are sure to see our way to \$100 million and beyond. Just remember, if we build our future now, American Income and National Income will be a force to be reckoned with in the union market, now and for generations to come.

Get Excited!

#### Dates to Remember

Wednesday, Aug. 27, 2003

All business and PR credits must be received in Waco to count for August production.

Monday, Sept. 1, 2003

The Home Office will be closed for the Labor Day holiday.

Friday, Sept. 26, 2003

All business and PR credits must be received in Waco to count for September production.

Wednesday, Oct. 29, 2003

All business and PR credits must be received in Waco to count for October production.

Monday, Nov. 24, 2003

All business and PR credits must be received in Waco to count for November production.

Monday, Dec. 29, 2003

All business and PR credits must be received in Waco to count for December production.

#### **Total Bonuses Paid Out**

This month American Income paid out a total of \$755,509.60 in bonuses. For more information on American Income's monthly bonuses turn to Page 15.

#### Congratulations are in Order!

Abdulrazzaq Ahmed, an Individual Producer with the Scott Smith Agency, has achieved \$100,000 of in force premium over the last 13 months.

Yvonne Hernandez, a GA with the David Cohen Agency, has achieved \$100,000 of in force premium over the last

David Wang, an MGA with the Scott Smith Agency, has achieved \$200,000 of in force premium over the last 13 months.

#### Look for the Asterisk

The asterisks, shown throughout the magazine, indicate that place will be a year-to-date award winner. The Producers, who will be recognized at the Atlantis Awards Presentation, are as follows: the top SGA from each category, the top two PR Managers and the top three PR Representatives from each category, the top five MGAs, the top SA, the top five GAs, and the top ten Individual Producers. Check your production! If there is an asterisk by your position, you could be on your way to The Bahamas! The convention will be held June 3-6, 2004.

#### Required Retention Rate

Effective Jan. 1, 2003, to be eligible for bonuses and featured in Spotlight, top Producers must meet the required Retention rate, or the minimum Net to Gross. Net to Gross is only used during the Producer's first eight months.

Retention:

67.0%

Net to Gross:

## Gracias, Merci & Thank You!

Dear AlL:

I want to thank you for your generous contribution of \$5,000 to the International Brotherhood of Teamsters to help sponsor our anniversary program, the Teamsters 100th Anniversary. Your cooperation and support means a lot to the Teamsters Union as we celebrate this great event.

the Teamsters Union, I thank you. Sincerely,

James P. Hoffa Teamsters General President

Thank you so much for helping launch "Project Union-made," our new online catalogue of USmade services and goods.

Assembling and maintaining such a massive database is a monumental undertaking for our department, and your help is greatly appreciated

We will take every opportunity to tell union members and the public how your generosity helped bring this new program into being.

Many thanks.

Charles E. Mercer Union Label & Service Trades Dept. President For over a half century, American

**AMERICAN INCOME LIFE** 

Income Life Insurance Company has been meeting union families life insurance needs. We are a leader in the union insurance narket, and are totally committed to meeting the needs of union members through personal one-on-one service and complete Home Office customer support You can count on AlL to do what it says it will do.

#### SPOTLIGHT

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(Contract)

#### **PROMOTIONS**

## Did you Know...

\* Hawaii is made up of 137 islands which are situated at the northern tip of the Polynesian Triangle, an expanse of ocean approximately the size of North America and Europe combined.

\* Hawaii is home to the longest continuously erupting volcano. Kilauea Caldera has been producing a lava flow since January 1983.

\* From the mountain of Wai'ale'ale, the wettest spot on earth with an average 485 inches of rainfall a year, to the summits of Mauna Kea and Mauna Loa, where there are often blankets of snow, Hawaii has virtually every geographic formation, terrain and climate to be found on Earth.

\* If you're afraid of snakes, Hawaii is the place for you. Hawaii has no snakes in the wild.

That cultural diversity is what gives Hawaii its unique character. Almost every nation and ethnicity can be found in Hawaii. From food to art and music to customs, it is all represented in one way or another.

\* Hawaii has the only U.S. city to be founded by royalty.

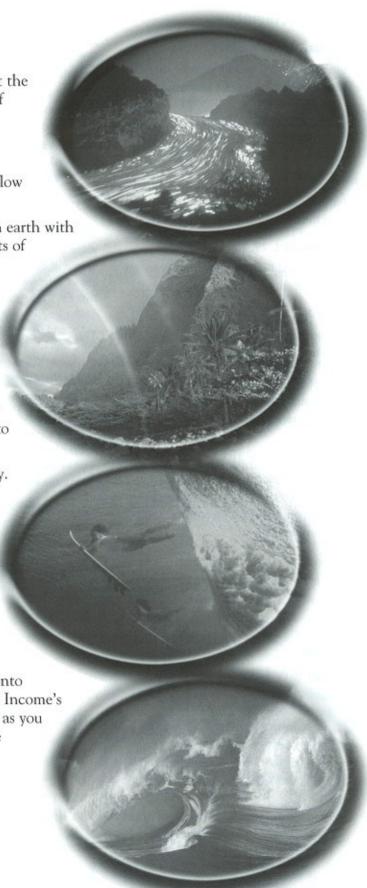
\* Hawaii is one of the most geographically isolated, continuously populated spots on Earth.

★ Hawaii offers more than 300 exciting things to do ocean adventures, must-see attractions, helicopter tours, award-winning luaus, historical monuments and national parks.

Did you know you could be eligible for a trip to Hawaii?

To discover more about Hawaii and its rich background log onto hawaii.com or be a winner in American Income and National Income's Six-Months Contest. Join fellow Producers in February 2004 as you embark on a journey of discovery and adventure – experience Hawaii up close and personal. For more details on the Six-Months Contest, contact your SGA or log onto ailife.com.

Aloha!



#### Promoted To Supervising Agent

Kenyon Adams Gleb Ostrovsky Mississippi

John Agnew

Shujah Awan

Theresa Baumgartner Rick Altig

Mickey Bozic

Ronald Caskey Bill Jenning Colorado

Michael Chesney Geneser-Bitman

James Cobb Niek Nitkowski

Derick Davison

Valerie Dawson Gregory Gibson Eric Giglione New Jersey

Philip Deans Rick Altie

> Terry Dieckman Mark Hancock Gregory Drake

Geneser-Bitman Aleisha Ferreira Guy Rouelle

Gilbert Franklin Tom Williams Florida

Tony George Geneser-Bitman Lauren Geyer

Marc Zipper Florida Michel Gibbs

Eric Giglione

Anthony Grant Ali Shahrak

Maria Guerrero David Cohen California

Lewis Hammond Scorr Smith Michigan

Kemmie Holme Scott Smith Michigan

Ali Shahrak

Virginia

Randall Horne Scott Smith Michigan

Michael Hufford Steve Hartman

Lea Hume Ali Shahrak Virginia

Vanessa Kanaan Ramin Kouladi

Robert Kimball Geneser-Geneser Missouri

Shannan Lane Nick Nitkowski

Rac LaPearl Ali Shahrak

Joseph Laro Giglione-Brister Massachusetts

Gavin Linteris

Patricia Longenecker James Surace Jason McArthur

Allan Jennings Alabama Curtis Moody Matt Blumen

Maryland Edward Neequaye Geneser-Bitman

Byron Paz **James Stallings** Joshua Chalon Vlad Basov Texas

> Christian Stanley Nebraska

Karen Stockwell Steve Hartman Arizona

Marsha Toddevans

Scott Smith Michigan Claudia Rodrigue: Robert Ward Geneser-Bitman

Taneaka Rowe Allan Jennings

Jatoft-Foti California

Ontario

David Poole

Alabama

Celia Questin

Rick Altig

Rick Altie

Quebec

Benoit Rheaume

Hawaii

Allan Jennings

Patrick Rowland David Zophin Connecticut

Michael Schultz Geneser-Geneser

Douglas Skapyak Joseph Manone

Susan Bergh Eric Giglione

Promoted To General Agent

Robert Boyer

Ronald Cannon Geneser-Bitman

Jason Crenshaw James Surace

Adam Cruts Geneser-Geneser Missouri

Desislava Dimitrova John Akers Nebraska

Marshall Ducote Nick Nitkowski Louisiana

Terrence Ford Eric Giglione

Alec Friedman Tom Williams Florida

Bryan Gillespie Eric Giglione

Arthur Greene Scott Smith Michigan

Joseph Heptig Geneser-Geneser Missouri Chris Hernandez

> Scott Smith Thomas Holstein Geneser-Geneser

Denise Howard Mart Blumert Maryland

John Hyman Phillips-Jenning New Mexico Kyle Kozel

Geneser-Genese Brock MacKay

Allan Jenning Alabama James Meyers Geneser-Bitman

> Elisa Nelson Williams-William Georgia

Louis Null Eric Giglione

Alfred O'Connor Durbon Oldham New York John Odorzynski

John Akers

Anthony Owens Colorado Jeremy Pilotte

Geneser-Bitmar

Robert Pomerleau Rick Mansfield

Michael Rondeau Giglione-Brister Christina Tang

Eric Giglione Oswald Zaldana

David Cohen California

#### Promoted To Master General Agent

Edward Clunk Mike Jones

Matt Dworak Nebraska

Roland Fletcher

Geneser-Bitman

Bryan Johnson Geneser-Bitman

Patrick Holt

John Akers

Todd Johnston Ramin Kouladii Nova Scotia

Costa Kyriazis Rick Altig British Columbia

> Eric Giglione New Jersey Vedran Pipinic Eric Giglione New York

James Lawrence

lames Surace Karlton Roberts Eric Giglione Pennsylvania

> Iason Schlomann Eric Giglione New York

Michael Pope

Leo Soucy Rick Mansfield

Daman Spicer Geneser-Genese

Douglas Stewart David Cohen

Anthony Thomas Tom Williams



. Rusty Jewell Metairie, LA



2. Sharon Zalat Columbus, OH



Nadia King Santa Rosa, CA



David Wang Woodridge, IL



. Timothy Cruise Woodridge, IL



John Rice Concord, CA



Dimitri Gailit Winnipeg, MB



John-Christopher Go Los Angeles, CA



James Dattilo Jacksonville, FL



0. James March Irving, TX

## **July Production**

All Time Record to Beat

Month: \$51,235 Net ALP Marlon Underwood

Name	Net ALP	NG*	Rtn	MGA	SGA
1. Rusty Jewell	\$21,463	86		Rusty Jewell	Nick Nitkowski
2. Sharon Zalat	21,413	97		Keith Zabrocki	Marc Morton
3. Nadia King	20,376	90	3.,	Sara Beckley	Altig-Orlovic
4. David Wang	19,967	200.00	74.4	David Wang	Scott Smith
5. Timothy Cruise	19,535		78.5	Steven Jakubczak	Scott Smith
6. John Rice	19,126		69.9	John Rice	Jatoft-Foti
7. Dimitri Gailit	18,928	100		Chad Deley	Rick Altig
8. John-Christopher Go	18,516	81		Donna Coffey	David Cohen
9. James Dattilo	17,871		72.2	James Dattilo	Marc Zipper
10. James March	17,562	87		Kent Booze	Vlad Basov
11. Lea Somo	16,954	99		John Baldo	Giglione-Brister
12. Terry Sullivan	16,814	88		Terry Sullivan	Geneser-Geneser
13. Rachel Arenas	16,343	90		Ryan Stenglein	Rick Altig
14. Marlon Underwood	16,154	90,000	67.9	Marlon Underwood	Scott Smith
15. Matthew Wolfanger	16,112		83.2	Paul Rumbuc	Durhon Oldham
16. Gaurang Pandya	15,792		74.5	Margaret Harrison	Joshua Chalom
17. Robert Ulreich	15,599		85.6	Roger Johnson	Jatoft-Foti
18. Roy Glover	15,577	99			Shashi Parekh
19. Tim Molitor	15,543	92		Tracy McNallan	Rick Altig
20. Gerardo Leon	15,462	100		Kent Booze	Vlad Basov

Percentage of Net to Gross

## **YTD Production**

All Time Record to Beat

Year: \$277,779 Net ALP Marion Underwood

Name	Net ALP	NG*	Rtn	MGA	SGA
* 1. Rusty Jewell	\$186,752	86		Rusty Jewell	Nick Nitkowski
* 2. David Wang	145,124		74.4	David Wang	Scott Smith
* 3. Timothy Cruise	126,101		78.5	Steven Jakubczak	Scott Smith
* 4. Marlon Underwood	114,415		67.9	Marlon Underwood	Scott Smith
* 5. James Dattilo	104,394		72.2	James Dattilo	Marc Zipper
* 6. Matthew Wolfanger	101,037		83.2	Paul Rumbuc	Durhon Oldham
* 7. Russell Morris	91,285		83.9	300000000000000000000000000000000000000	Marc Zipper
* 8. Ruben Soberanes	89,402		69.4	Doreen Ryan-Foti	Jatoft-Foti
* 9. Michael Nowak	85,789	88	50000000	Jim Bianchi	Durhon Oldham
* 10. Jinzhou Zhao	84,961		88.1	Rob Hay	Rick Altig
11. Samuel Christmas	83,538		72.5	Kevin Khadivian	Scott Smith
12. Stefan Reynolds	82,834		74.8	Lawrence Hauck	Steve Friedlander
13. Robert Ulreich	82,603		85.6	Roger Johnson	Jatoft-Foti
14. Karen McQuoid	81,722	97		Lawrence Hauck	Steve Friedlander
15. Allan Gilbert	81,518		70.4	Denise Gilbert	Scott Smith
16. Jennifer Baron	81,106		76.8	William Cook	Tom Williams
17. Mary Ann Gaelic	79,218		74.1	Lawrence Hauck	Steve Friedlander
18. Gaurang Pandya	77,387		74.5	Margaret Harrison	Joshua Chalom
19. Nanda Duraisami	77,333		84.9	Bill Hayer	Rick Altig
20. Scott Remmey	76,997		82.9	Jeffrey Dinocento	Eric Giglione

Percentage of Net to Gross

## **A Quality View** Producers One on One

Many people and experts can offer advice on submitting quality business, but no advice is as valuable as that which comes from your peers. Your peers are an excellent source of information. They have been there, done that, so to speak, and will often times let you know what works and what doesn't. Let's take a look at what these two outstanding Producers had to say about submitting quality business.

## MONETARY DONATIONS

#### American Income & National Income

- · Contributed \$500 to D.C. Friends of Ireland for the 2003 Belfast Children's Summer Program.
- Contributed \$500 to the Halifax Labour Day Planning Committee.
- Donated \$500 to the United Association of Journeymen & Apprentices of the Plumbing and Pipefitting Industry.

#### Rick Altig Agency

- · Gave \$200 to the Kingston Labour Day fund.
- · Contributed \$250 to the Saskatchewan Provincial Building Trades Association.
- Donated \$410 to Local 71's Dad's Golf Tournament.
- Contributed \$500 to the Washington State Building Trades scholarship.
- · Gave \$450 for the On Course for Courage program.
- · Gave \$400 to the Fondation de lecole Horizon-Soliel.
- Donated \$300 to the Paris Landing Conference.
- Contributed \$200 to the CJA Local 247 picnic.
- Contributed \$150 to the Alberta Regional Council of Carpenters.

- · Contributed \$200 to the Northwest Oregon Labor Council picnic.
- · Gave \$200 to the VFW patient family housing fund.
- · Donated \$250 to the London Labour Council.
- · Gave \$250 to the Waterloo Regional Labour Council.
- . Donated \$100 to the North Bay Labour Council.
- Donated \$500 to the Ottawa District Labour Council.
- · Contributed \$250 to the Firefighters' Golf Tournament.
- · Contributed \$400 to the IBT Joint Council 35 Charity Golf Tournament.

#### Mike Iones Agency

. Donated \$2,000 to be a sponsor of the United Way and Labor Golf Outing.

#### Guy Rouelle Agency

- . Gave \$100 to the Vermont Fire Cadets Academy scholarship program.
- · Donated \$100 to an injured local firefighter.

## **Total \$8,710.00**

## OTHER DONATIONS

#### Rick Altig Agency

- Donated prizes to the USWA 7619 Golf Tournament.
- Participated in the Building Trades Dad's Tournament.
- · Contributed prizes to the USWA District.
- Participated in the UFCW 555 Golf Tournament.
- Participated in the IBT 328 Golf Tournament.

#### Mike Iones Agency

. Donted 600 lbs. of food to the Labor Bank on behalf of the Letter Carriers Local 700.

#### Guy Rouelle Agency

. Donated a carload of canned goods and food to an injured local firefighter.



#### **Lance Brown**

Individual Producer David Cohen Agency 83.3 Percent Retention

"I have been in the insurance industry for about 12 years. I have been with American Income for five. I came to AIL because of the lead potential, the income potential and the freedom they offered me as a Producer. This has been an outstanding opportunity, and a choice I am glad I made.

A typical day for me involves making phone calls in the morning where I handle all of my customer service issues like lapses, problems and corrections. In the afternoons, I usually try to make about five to seven appointments in the field.

As for business quality, I believe it starts the moment I step out into the field. Once you are in someone's home, you have to start building trust and developing a relationship. You also have to make yourself available to discuss an array of topics. If you show an interest in your prospects then they will show an interest in you. It is all about give and take just like in any other relationship. After the relationship is established, servicing that business is the next natural step.

Customer service and follow-up are key. This is why I devote most of my mornings to making phone calls. Keeping the channels of communication open leads to business longevity and referrals. Personal one-on-one contact every three to six months is important as well. When you are continuously focusing on service, you are less likely to lose a customer.

The advice I would give new Producers just starting out is, work, work, work. If you don't spend the time in the field it just won't happen. Also, remember to stay in touch with your clients and follow-up on everything."

### Jinzhou Zhao

Individual Producer Rick Altig Agency 88.1 Percent Retention



"I organize my week based on the 4/2/1 plan. What this means is that I spend at least four days in the field, two days making calls and setting up appointments, and one day I focus on customer service.

I believe customer service merits some focus and attention because that is what keeps your customers from lapsing, or cancelling. What I like to do is watch the weekly reports. For me, this is the best way to keep track of my customers. If I notice a problem, I call to help that client find the right solution for them.

A Producer's primary concern should always be his or her customer, and filling that customer's needs. When you make the right fit to begin with, you are less likely to see cancellations. From a quality stand point, fitting the client's needs should always be a top priority.

American Income has offered me a unique opportunity. When no one else would hire me, Mr. Rapoport did. He also told me I was going to successful. If I were to tell a new Producer, just starting out, what it takes to be successful, I would tell them to be persistent, set realistic goals and never miss a bonus. Being a little disciplined and a lot hard working never hurts either."

### SUPERVISING AGENTS





Mary Ann Gaelic Auckland, NZ







Jarrod Taylor Chattanooga, TN

## **July Production**

All Time Record to Beat Month: \$43,409 1st Yr. Gino Tanzif

All Time Record to Beat Month: \$50,606 Net ALP Chad Roehrs

Name	1st Year Agent	Net ALP	NG	Rtn	# 1st Yr Agents	MGA	SGA
1. Mary Ann Gaelic	\$29,295	\$41,736	96		3	Lawrence Hauck	Steve Friedlander
2. Patty Esparza	20,642	22,377	91		3	Joshua Goodman	Bill Jennings
3. Jarrod Taylor	18,170	19,722	92		3	Matthew Wood	Rick Altig
4. Dustin Venekamp	17,553	24,382	96		3	Gregory Krier	Rick Altig
5. Dale Cheney	16,073	20,024		83.2	4	Michael Hanson	Altig-Martyn

## **YTD Production**

All Time Record to Beat

Month: \$142,726 1st Yr. Vladimir Opra

All Time Record to Beat Month: \$237,992 Net ALP Vladimir Opra

	Name	1st Year Agent	Net ALP	NG	Rtn	# 1st Yr Agents	MGA	SGA
*1.	Mary Ann Gaelic	\$94,823	\$176,777	96		3	Lawrence Hauck	Steve Friedlander
2.	Stefan Reynolds	71,851	131,456	97		2	Lawrence Hauck	Steve Friedlander
3.	Todd Kubes	44,693	91,596	83		1	Sara Beckley	Rick Altig
4.	Cassandra Baryk	39,000	68,407	85		2	Eric Guinn	Ali Shahrak
5.	Allan Gilbert	35,090	118,208	83		5	Thomas Reddoch	Scott Smith

Supervising Agent selection guidelines for recognition in the Spotlight are as follows: Must have one First Year Agent coded and meet all production requirements.

### **GENERAL AGENTS**



. Robert Morrison Kanata, ON



Ridgeland, MS



Shannon Richardson Swansea, IL



. Robert Dunn Columbus, OH



5. Elaina Bosco Ft. Lauderdale, FL

## **July Production**

All Time Record to Beat Month: \$102,403 1st Yr. Eric Neal

All Time Record to Beat Month: \$111,262 Net ALP Eric Neal

Name	1st Yr. Agent	Net ALP	NG	Rtn	#1st Yr. Agents	MGA	SGA
1. Robert Morrison	\$67,528	\$67,528	89		15	Timothy Simpson	Rick Altig
2. Peter Athas	44,579	54,438		71.5	7	Samuel James	Gleb Ostrovsky
3. Shannon Richardson	42,430	44,939		73.0	6	Joshua Robinson	Geneser-Bitman
4. Robert Dunn	40,183	40,849	95		6	Keith Zabrocki	Marc Morton
5. Elaina Bosco	35,266	42,514		75.8	6	William Cook	Tom Williams
6. Barry Dillah	33,860	39,960		69.8	7	David Hausman	Eric Giglione
7. Chris Hernandez	32,705	44,011		71.6	5	James Beck	Scott Smith
8. Jerald Muhammad	28,612	36,468	-	74.0	5	Gregory Partee	Vic Hancock
9. Mark Reddington	28,581	37,313		69.4	4	Paul Rumbuc	Durhon Oldham
10. David Raymond	27,476	29,357	93		4	Joseph Diecedue	Nick Nitkowski

## **YTD Production**

All Time Record to Beat YTD: \$489,120 1st Yr. Eric Neal

All Time Record to Beat

YTD: \$864,620 Net ALP

Name	1st Yr. Agent	Net ALP	NG	Rtn	#1st Yr. Agents	MGA	SGA
* 1. Robert Morrison	\$182,498	\$182,498	89		15	Timothy Simpson	Rick Altig
* 2. Lori Boynton	172,479	172,479		74.6	4	Gary Williams	Rick Altig
* 3. Shannon Richardson	170,158	217,132		73.0	6	Joshua Robinson	Geneser-Bitman
* 4. Mark Reddington	168,383	211,040		69.4	4	Paul Rumbuc	Durhon Oldham
* 5. Benjamin Gibbs	166,084	209,564	79	SSECTION	2	Roland Fletcher	Geneser-Bitman
6. Peter Athas	155,367	213,589		71.5	7	Samuel James	Gleb Ostrovsky
7. Tracey Johnston	147,836	172,208	78	XXXXXX	7	Patrick Shehan	Geneser-Geneser
8. Kevin Leonard	145,769	213,651		68.3	3	Marlon Underwood	Scott Smith
9. Elaina Bosco	139,161	199,408		75.8	6	William Cook	Tom Williams
10. Eric Tuttobene	137,337	197,256		72.2	3	Paul Rumbuc	Durhon Oldham

General Agent selection guidelines for recognition in the Spotlight are as follows: Must have two First Year Agents coded and meet all production requirements.

## Founder's Club

MERICA/ Established in the 1980s in honor of Mr. Bernard Rapoport, American Income's founder, the Founder's Club recognizes those Individual Producers and Public Relations Representatives who consistently distinguish themselves as true leaders and outstanding achievers. This club has just recently been re-instated due in large part to its popularity. Below are the revised qualifications for the 2003 Founder's Club.

#### Individual Producers

- Produce \$10,000 of Net ALP for four consecutive months with a 76 percent retention rate.
- Must have eight full months of tenure as an active Producer.

#### Public Relations Representatives

• For four consecutive months, generate 2,200 lead cards per month.

- ◆ Submit nine TGs (groups)\* per month for four consecutive months with a combined minimum of 5,500 members per month.
- \* Groups must have a minimum of 50 members and have a three percent response rate before it will count as a group towards qualification.

#### **Qualifiers Receive**

- ♦ A Founder's Club ring upon first time qualification.
- Subsequent qualifications a diamond will be added to the ring or the qualifier can request a ring for their spouse.

Founder's Club qualifiers will be listed in Spotlight quarterly. For more information on the Founder's Club, contact your SGA.



Established in January of this year, the President's Club recognizes those Individual Producers and Public Relations Representativs who commit themselves, year after year, to turning in not only quanity but quality business. The qualifiers of this Club will also be recognized at convention for their outstanding performances throughout the year. Below are the qualifications for the 2003 President's Club.

#### **Individual Producers**

- Produce \$100,000 of Net ALP in the calendar year with an 80 percent retention rate as of Dec. 31, 2003.
- Must have eight full months of tenure as an active Producer.

#### Public Relations Representatives

◆ Generate 24,000 lead cards in a calendar year.

#### OR

- ♦ Obtain 96 TGs (groups)\* plus have 12,000 cards.
- \* For a group to count towards qualification, the group must have a 50 member minimum and have a three percent return with a minimum of 10 cards.

#### **Qualifiers Receive**

- First time qualifiers will receive a President's Club ring and \$1,000.
- Subsequent qualifications a diamond will be added to the ring or the qualifier can request a ring for their spouse plus the qualifier will receive \$1,000.
- Qualifiers will be eligible to come in one day early to convention.

President's Club qualifiers will be listed in the February 2004 Spotlight. For more information on the President's Club, contact your SGA.



Steven Greer Rochester, NY



Rochester, NY



3. Jim Bianchi Rochester, NY



Kansas City, MO



. Lawrence Hauck Auckland, NZ

**July Production** 

All Time Record to Beat Month: \$190,653 1st Yr. Slav Bilman

All Time Record to Beat Month: \$236,811 Net ALP Ed Orell

	Name	1st Yr. Agent	Net ALP	NG	Rtn	#1st Yr. Agents	SGA
1.	Steven Greer	\$98,081	\$114,366		75.9	11	Durhon Oldham
2.	Paul Rumbuc	97,502	187,912		73.4	15	Durhon Oldham
3.	Jim Bianchi	86,670	105,015		70.8	10	Durhon Oldham
4.	Brian Quinn	84,579	93,093	87		13	Geneser-Geneser
5.	Lawrence Hauck	84,387	94,770	7595	72.0	8	Steve Friedlander
6.	Steve Foti	74,370	121,795		70.0	17	Jatoft-Foti
7.	Nickolay Gusev	74,313	82,603		72.2	15	Vlad Basov
8.	Bill Hayer	74,180	75,437		73.0	8	Rick Altig
9.	David Iriye	73,193	98,157		68.5	23	David Cohen
10.	Kevin Khadivian	65,832	95,084		69.1	14	Scott Smith

## **YTD Production**

14

All Time Record to Beat YTD: \$1,705,178 1st Yr. \$lav Bitman

All Time Record to Beat

YTD: \$2,127,959 Net ALP Paul Rumbuc

Name	1st Yr. Agent	Net ALP	NG	Rtn	#1st Yr. Agents	SGA
* 1. Paul Rumbuc	\$748,859	\$1,226,059		73.4	15	Durhon Oldham
* 2. Steven Greer	584,364	668,588		75.9	11	Durhon Oldham
* 3. Leslie Taylor	517,682	599,525		67.0	11	Geneser-Bitman
* 4. Lawrence Hauck	495,914	575,879		72.0	8	Steve Friedlander
* 5. David Iriye	468,027	530,634		68.5	23	David Cohen
6. John Baldo	418,180	488,439	80	200000000	15	Giglione-Brister
7. Ronald VanWoesik	415,241	477,313		69.2	12	Vlad Basov
8. Steve Foti	367,859	635,313		70.0	17	Jatoft-Foti
9. Jim Bianchi	355,592	445,486		70.8	10	Durhon Oldham
10. John McCreary	323,759	404,475		67.9	13	Furer-Whittinghill

Master General Agent selection guidelines for recognition in the Spotlight are as follows: Must have four First Year Agents coded and meet all production requirements.

## \$Show Me the Money\$

## **Retention Bonus\***

Qualifier	SGA	Bonus Amount
Timothy Cruise	Scott Smith	\$3,711.68
David Wang	Scott Smith	\$3,394.43
Matthew Wolfanger	Durhon Oldham	\$3,222.50
Robert Ulreich	Jatoft-Foti	\$3,119.93
John Rice	Jatoft-Foti	\$3,060.29
James Dattilo	Marc Zipper	\$3,038.13
Scott Remmey	Eric Giglione	\$2,858.62
Anthony Christman	Gary Bleier	\$3,737.78
Gaurang Pandya	Joshua Chalom	\$2,684.64
Al-Karim Walji	Rick Altig	\$2,615.78

Total Retention Bonus Paid Out: \$550,946.72 497 Producers Qualified

## **Leadership Bonus\***

Qualifier	SGA	<b>Bonus Amount</b>
Jim Bianchi	Durhon Oldham	\$9,671.24
Paul Rumbuc	Durhon Oldham	\$8,495.39
Lawrence Hauck	Steve Friedlander	\$8,483.30
Steven Greer	Durhon Oldham	\$7,157.25
Bill Cook	Tom Williams	\$6,257.89
Jason Mollo	David Zophin	\$4,842.27
David Iriye	David Cohen	\$4,735.33
Nick Gusev	Vlad Basov	\$4,553.14
Keven Khadivian	Scott Smith	\$4,461.23
Steve Foti	Jatoft-Foti	\$4,280.35

Total Leadership Bonus Paid Out: \$165,718.04 90 Managers Qualified

## PR Bonus\*

Qualifier	SGA	Bonus Amount
Rona Pileggi Spano	Scott Smith	\$4,409.46
Leo VanDenBussche	Rick Altig	\$2,250.90
Joseph Galusha	Durhon Oldham	\$2,234.21
Richard Meshulam	David Cohen	\$1,962.90
Robin Andrade	Giglione-Brister	\$1,681.38
Laurie Onasch	Joseph Manone	\$1,525.97
Brenda DiSomma	Eric Giglione	\$1,456.33
John Wilkinson	Geneser-Bitman	\$1,444.63
Parminder Sihota	Rick Altig	\$1,440.00
David Blaisdell	Rick Altig	\$1,128.24
Total PR Bonus Paid O	ut: \$32,262.12	11 PR Reps Qualified

<sup>\*</sup> Only the top ten qualifiers in each bonus category are shown. A full list of bonus qualifiers is provided on the inserts accompanying this magazine.

## Introducing American Income's Lump Sum Cancer Insurance Plan

No one is immune to critical illness. That is why American Income developed the Critical Illness plan. In addition to that plan, we have also developed a Cancer plan. Of those individuals afflicted with critical illness, more than half have been diagnosed with cancer. In fact, more than one million people will be diagnosed with cancer this year alone. To find out more about why this particular coverage is so vital, read on.

If you or a family member is diagnosed this week with internal cancer or malignant melanoma, are you financially prepared? Do you know what types of expenses you will face?

#### What expenses will you face after a cancer diagnosis?

#### Medical Costs

Second/third opinions Cancer center treatments Hospital copayments/deductibles Surgeon/anesthesiologist fees

Radiation/chemotherapy costs

Outpatient treatment Cosmetic/reconstructive surgery

#### Non-medical Costs

At home recovery care

Lost wages

Mortgage/car payments

Credit card problems

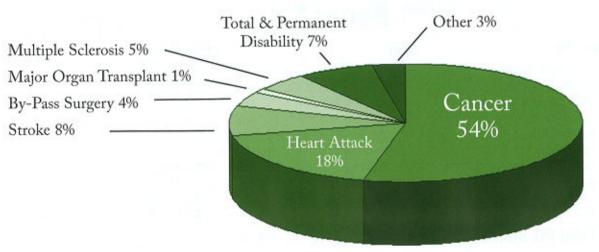
Child care

Travel expenses

Out-of-town lodging if treatment is in another city

What are the odds that you or a family member will be diagnosed with cancer? For men, it is a one in two lifetime risk; for women, it is a one in three risk.

Consider this sobering statistic: for every 100 claims submitted for critical illness, 54 of them will be cancer related.



Sources: American Cancer Society 2002 Health Care Study Group 2000

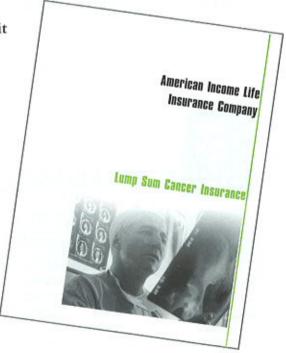
## Our Solution. Lump Sum Cancer Insurance

American Income's Lump Sum Cancer plan is a limited benefit policy that provides for first diagnosis of cancer that first manifests itself after a 30-day waiting period. Upon written proof of the insured's first diagnosis, the policy pays a one-time lump sum benefit amount. The cash benefit is paid directly to the policyholder, who decides how to use the money. A covered person is limited to only one first diagnosis benefit. Coverage terminates upon payment of the benefit amount.

#### **Policy Features:**

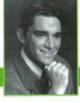
- ◆ Choice of cash benefit amount: \$10,000, \$25,000 or \$50,000
- ♦ Issue ages 18 to 64
- Policy covers leukemia, Hodgkin's disease and forms of malignant growth positively diagnosed as cancer (Note: The following conditions are not considered cancer for the purposes of this policy. Skin cancer, carcinoma in situ, Stage I of Hodgkin's disease, Stage A prostrate cancer and melanoma diagnosed as Clark's Leve I or II)
- · Benefits are paid directly to the policyholder unless otherwise indicated
- The policyholder decides how to use the money
- ♦ No physical exam required a few health questions determine if you qualify
- ♦ No hospitalization required to receive benefits only pathological proof of cancer is required
- · Pays in addition to any other insurance
- Guaranteed renewable to age 80 or upon payment of benefit
- Benefit reduces by one-half at age 65
- Policy cannot be cancelled as long as premiums are paid on time
- Rates cannot be increased on an individual basis
- ♦ Choice of individual, single parent or family coverage

AL	X	FL		ME	X	NH		PA	X	VI	
AK	X	GA		MD		NJ		PR		WA	×
AZ	X	HI		MA		NM	X	RJ SC		WV	X
AR	X	ID	X	MI	X	NY		SC	X	WI	V
CA.		IL	X	MN		NZ	X	SD	X	WY	×
CN*	X	IN	X	MS	×	NC	X	TN	X	1000	
co	X	IA	X	MO	X	ND	X	TX	X		
CT		KS		MT	-	OH	X	UT	X		
DE		KY		NE	X	OK	X	VT			
AL AZ AR CA CN* CO CT DE DC	X	LA	X	NV	X	OR	X	VA			



## STATE GENERAL AGENTS





Larry Geneser & Brandon Geneser

Category I	illy 21 ye	JULY PRODUCTION						YEAR TO DATE PRODUCTION				
SGA	1st Yr Agent	Standard	% Of Stdrd	Net ALP	NG	Rtn	1st Yr Agent	Standard	% Of Stdrd	Net ALP		
Geneser-Geneser	\$330,101	\$123,600	267	\$395,519	80	MARKET S	\$1,726,251	\$865,200	200	\$2,188,751		
Rick Altig	1,127,903	596,400	189	1,789,245		68.4	6,141,958	4,174,800	147	9,906,052		
Durhon Oldham	297,183	164,400	181	437,611		74.2	1,671,223	668,400	250	2,323,329		
Vlad Basov	189,797	123,600	154	255,509		70.0	884,766	865,200	102	1,256,099		
David Cohen	253,151	192,000	132	410,230		71.0	1,278,875	1,344,000		2,111,658		
Jatoft-Foti	192,096	180,000	107	358,215		68.6	1,078,676	1,260,000		1,962,992		





Eric Giglione & David Brister

Category II		JULY PRODUCTION						YEAR TO DATE PRODUCTION			
SGA	1st Yr Agent	Standard	% Of Stdrd	Net ALP	NG	Rtn	1st Yr Agent	Standard	% Of Stdrd	Net ALP	
Giglione-Brister	\$159,600	\$96,000	166	\$170,156		72.5	\$1,177,244	\$672,000	175	\$1,277,648	
Tom Williams	126,357	84,000	150	210,526	29	67.8	565,974	588,000	DEMOCES.	1,253,616	



David Zophii

Category III		JULY PRODUCTION						YEAR TO DATE PRODUCTION				
SGA	1st Yr Agent	Standard	% Of Stdrd	Net ALP	NG	Rtn	1st Yr Agent	Standard	% Of Stdrd	Net ALP		
David Zophin	\$97,961	\$68,400	143	\$127,280	AL IN	80.5	\$407,884	\$478,800		\$619,689		
Joseph Manone	87,881	68,400	128	176,015		73.0	443,116	478,800		1,055,433		
Marc Morton	84,637	68,400	124	140,230		70.0	635,734	478,800	133	980,338		
Vic Hancock	71,656	68,400	105	113,900		67.5	463,307	478,800		703,682		



#### Steve Friedlander

Category IV		JUL	YEAR TO DATE PRODUCTION			CTION				
SGA	1st Yr Agent	Standard	% Of Stdrd	Net ALP	NG	Rtn	1st Yr Agent	Standard	% Of Stdrd	Net ALP
Steve Friedlander	\$122,899	\$56,400	218	\$153,363		72.0	\$782,445	\$394,800	198	\$1,028,968
Bill Jennings	111,567	56,400	198	164,619		70.1	648,861	394,800	164	892,531



#### Marcellus Adams

Category V	JULY PRODUCTION						YEAR TO DATE PRODUCTION			
SGA	1st Yr Agent	Standard	% Of Stdrd	Net ALP	NG	Rtn	1st Yr Agent	Standard	% Of Stdrd	Net ALP
Marcellus Adams	\$62,105	\$44,400	140	\$67,192		70.9	\$384,501	\$310,800	124	\$401,869





Rick Altin & Iliia Orlovic

Category VI		JULY PRODUCTION						YEAR TO DATE PRODUCTION			
SGA	1st Yr Agent	Standard	% Of Stdrd	Net ALP	NG	Rtn	1st Yr Agent	Standard	% Of Stdrd	Net ALP	
Altig-Orlovic	\$52,953	\$44,000	120	\$57,762	85	1- 6	\$176,487	\$132,800	133	\$214,693	

## Public Relation - Ships



FROM THE DESK OF:

Larry Strong
Senior Vice President
of Marketing

"American Income Life is dedicated to the proposition of serving and protecting families."

When was the last time someone asked you what you did for a living? Chances are it has been awhile, but probably not as long as the last time you were asked, "Why do you do that for a living?"

I believe the "why" behind the "what" is critical to the very process of achieving success. More important, our belief system in "why" we do what we do fuels our desire to continue with what we do. The financial rewards we reap for successfully executing our mission – in this case as PR Representatives it is generating leads – may be fulfilling, but real lasting and meaningful success is driven by a higher purpose.

American Income is dedicated to the proposition of serving and protecting families. Too often, we lose sight of the reality that the manifestation of a lead, first conceived by your relationship building skills, is what bridges the Company to this commitment. If this is not a noble enough cause to "get excited" about, let's take a quick second to remind ourselves how we effectively meet this proposition each and every day.

As a PR Representative for American Income, *a lot* of people are counting on you, and your dedication to going out and sharing our story with local labor unions and credit unions throughout the country.

Your SGA's ability to build and continue to grow your Agencies is directly impacted by your ability to establish and maintain successful relationships which ultimately produces leads. In turn, your lead production positions us to deliver our products and services through to the other half of our field force – our Producers.

The dreams of countless thousands have become reality through "opportunity unlimited." Most recently, the testimony of the Producer of the year, Marlon Underwood, at our convention in Orlando reminded us, once again, how lives can be positively transformed through a relationship with American Income Life.

Make no mistake about the role you play as a PR
Representative. You are not here to serve in the rear
doing some menial duty. The front line is where you
will be found, presentation in hand and TG at ready.
Your continued commitment to the process of
building relationships and producing leads is what
ensures that future lives will be changing for the
better – a noble cause indeed!

## STRIKE!

This article was provided by George Farenthold, NILICO Public Relations. We all can learn a great deal from others, and here is what George had to say about helping striking union members in his community.

A famous personal coach said it best, "The quality of your life and your work will be based on the quality of the questions you ask yourself?" What questions come to mind when you hear the word strike?

Those of us who have spent our adult lives in the labor movement know if there ever was a taboo word it would be *strike*. Forget about the obvious questions about the military, bowling, baseball or even venomous snakes. What we need to talk about is a union work stoppage. A *strike* relates to us, and our friends in labor. Knowing this, what kinds of questions does this bring to mind for our American Income and National Income field forces?

Let's start with some shared basic principles: friendship, justice and opportunity. If we are truly the friend of labor we promote, then it stands to reason, if a friend is hurting, we go to their aid. The age old labor maxim is, "An injury to one is an injury to all."

As a friend, a vendor and a representative of labor, *strike*, to me, means it is time to really go to work! Most of us in the modern labor movement would say it is campaign time, or rather it is time to take action. So, for me, the immediate question becomes, "What can we do now to help our friends on strike?"

The obvious thing to do is show our visible support and join the picket line. However, true support should be more than just visible. Bring bottled water, bring an attitude of support, listen, walk and talk. This is your time to make a really important impression. Listen to these members. Understand their issues, get to know the reasons these individuals voted to stop working! I assure you it was a gut-wrenching decision for them. This is a time to empathize and be compassionate. This is the time to clean up and clear out the SGA's food bank. Maybe not all of it, but get some canned food to the picket line. Someone could probably use it, and someone else will know you care. Don't worry about who or when, just bring it and leave it with the leadership.

Once you have identified the leader, find out what else they need and what they want. Want and need are two very important words but different things entirely. Make the distinction and, whatever it takes, help them get what they need. If you can, maybe you can help with their wants, but be practical.

You can do something. Don't delay. Do it today an important relationship is at stake if you don't!

At our Agency's monthly meeting, I take advantage of that time to remind our Producers we need to increase food bank contributions, and I invite them to the next strike event. I can only hope they too will join in and show up on the line, but if they don't that is okay too because they know National Income's Public Relations forces will be there on their behalf.

I also take the opportunity at our monthly meeting to ask for monetary donations. Any donation will help feed striking families another week and maybe the week after that. We provide these donations under the auspices of the local union and the central labor council, but they know where it comes from – real brothers and real sisters standing strong together for justice on the job. Take them, and your job, to heart. We need them more than they need us, but this is one of the few times you can remind them you really are on their side.

I love to help these folks because they are my folks - they are your folks. Go now. Go to work and help somebody. What career could be any better?



## PR Manager



Debbie Enstedt Winnipeg, MB

## Category A:



Joseph Galusha Rochester, NY



Leo VanDenBussche Winnipeg, MB

## Category B:



Mario Soljan Auckland, NZ



Laurie Onasch Menomonee Falls, WI

## Category C:



Jenny Williams Redmond, WA



Susan Fuldauer Indianapolis, IN

#### **July Production**

PR Manager	No. Cards	SGA
1. Debbie Enstedt	26,470	Rick Altig
2. George Farenthold	10,097	Durhon Oldham
3. Charles Hill	3,580	Jatoft-Foti

#### All Time PR Card Production Record

Month: 18,960 cards Anthony Gentili

Category A	No. Cards	SGA
1. Joseph Galusha	8,787	Durhon Oldham
2. Leo VanDenBussche	8,346	Rick Altig
3. Robin Andrade	6,484	Giglione-Brister
4. Rona Pileggi Spano	3,667	Scott Smith
5. George Farenthold	2,756	Durhon Oldham

Category B	No. Cards	SGA
1. Mario Soljan	3,260	Steve Frieldander
2. Laurie Onasch	2,598	Manone & Altig
<ol><li>Anne Bowyer</li></ol>	1,864	Akers & Altig
<ol><li>Irene Rurycz</li></ol>	1,791	James Surace
5. Malka Arony	1,539	Steve Hartman

#### All Time PR Group Production Record

Month: 125 groups Darrell Dorey

Category C	Groups	SGA
1. Jenny Williams	13	Rick Altig
<ol><li>Susan Fuldauer</li></ol>	11	Mark Hancock
2. Jaime Midtbo	11	Phillips-Jennings
3. Becky Cutler	10	Bill Jennings
3. Kenneth Lett	10	Allan Jennings

#### **YTD Production**

PR Manager	No. Cards	SGA
*1. Debbie Enstedt	149,689	Rick Altig
*2. Richard Meshulam	32,868	David Cohen
3. Charles Hill	30,424	Jatoft-Foti

#### All Time PR Card Production Record

YTD: 61,879 cards Denise Bowyer

Category A	No. Cards	SGA
*1. Rona Pileggi Spano	27,033	Scott Smith
*2. Richard Meshulam	19,837	David Cohen
*3. Brenda DiSomma	19,219	Eric Giglione
4. Al Wall	17,861	Joshua Chalom
5. David Blaisdell	17,466	Rick Altig

Category B	No. Cards	SGA		
*1. Laurie Onasch	15,216	Manone & Altig		
*2. John Wilkinson	13,114	Geneser-Bitman		
*3. Malka Arony	12,366	Steve Hartman		
4. Brenda Swecker	10,658	Chris Lafond		
5. Irene Rurycz	9,885	James Surace		

### All Time PR Group Production Record

YTD: 514 groups Darrell Dorey

Category C	Groups	SGA	
*1. Susan Fuldauer	42	Mark Hancock	
*1. Donald Spohn	42	Marc Morton	
*2. Becky Cutler	40	Bill Jennings	
3. Richard Case	37	James Surace	
3. Kenneth Altizer	37	Marc Morton	

Category A = SGA categories one and two. Category B = SGA categories three, four, five and six. Category C = Top number of contracts signed from all SGA categories. Public Relations Manager selection guidelines for recognition in the Spotlight are as follows: Must have two PR Representatives coded and meet all production requirements.

# DISCOVER PARADISE

ATLANTIS

PARADISE ISLAND, THE BAHAMAS

JUNE 3-6, 2004



## **Qualifiers**

Paga Bilanci Casas	64 400 46
Rona Pileggi Spano	\$4,409.46
Leo VanDenBussche	\$2,250.90
Joseph Galusha	\$2,234.21
Richard Meshulam	\$1,962.90
Robin Andrade	\$1,681.38
Laurie Onasch	\$1,525.97
Brenda DiSomma	\$1,456.33
John Wilkinson	\$1,444.63
Parminder Sihota	\$1,440.00
David Blaisdell	\$1,128.24
Susan Fuldauer	\$963.70
Mario Soljan	\$910.28
Becky Cutler	\$767.93
Robin Denham	\$717.00
Jacqueline deVooght	\$679.91
Brenda Swecker	\$603.84
Anne Bowyer	\$505.00
Irene Rurycz	\$500.67
Frances Christie	\$491.48
George Farenthold	\$468.81
Cheryl Cook	\$461.80
Erica Dalager	\$366.70
Lou Nell Busby	\$365.40
Jennifer Opra	\$356.29
Shannon Walker	\$354.47
Jaime Midtbo	\$350.06
Jenny Williams	\$334.40
Joseph Ward	\$328.40
Kerri-Ann Tumbarello	\$322.20
Al Wall	\$321.69
Vivian Dwyer	\$318.20
Malka Arony	\$317.80
Mark Gagliardi	\$258.21
Donald Spohn	\$251.91
James Tasker	\$223.83
Susan Kelleher	\$219.78
Kenneth Altizer	\$202.50
Cynthia Lebrun-Yaffe	\$198.00
John Molina	\$195.48
Robert Dailey	\$189.12
Bernard Wendekier	\$183.24

JANUARY FEBRUARY MARCH MAY JUNE JULY **AUGUST** SEPTEMBER OCTOBER NOVEMBER DECEMBER



\$32,262.12

## July Bonus Qualifiers

<mark>Jim Bianchi</mark>	Joshua Goodman
\$9,671.24	\$2,980.73
Paul Rumbuc	Erik Graham
\$8,495.39	\$2,792.98
Lawrence Hauck	Doreen Ryan-Foti
\$8,483.30	\$2,661.32
Steven Greer	John Baldo
\$7,157.25	\$2,640.12
Bill Cook	Tracy McNallan
\$6,257.89	\$2,607.03
Jason Mollo	James Bailey
\$4,842.27	\$2,573.34
David Iriye	Kent Booze
\$4,735.33	\$2,570.40
Nick Gusev	Michael Kolasa
\$4,553.14	\$2,532.92
Kevin Khadivian	Keith Zabrocki
\$4,461.23	\$2,409.06
Steve Foti	Thomas Young
\$4,280.35	\$2,335.02
Marc Rosen	David Mah
\$4,095.33	\$2,314.30
Patrick Duray	Ethridge Hayden
\$3,985.68	\$2,133.36
Greg Partee	Vedran Pipinic
\$3,750.63	\$1,845.73
Tomas Thundiyil	Roger Geering
\$3,657.39	\$1,827.79
Theodore Pappas	Kevin Surles
\$3,303.37	\$1,677.94
Camy Smith	Fernando Amorim
\$3,199.55	\$1,620.99
Bill Hayer	Steve Brooks
\$3,118.61	\$1,609.18
Ron VanWoesik	John McCreary
\$3,106.59	\$1,403.29
Steven Jakubczak	Melinda-Rae Lyse
\$3,039.22	\$1,369.14

Matthew Wood \$1,277.40 Samuel James \$1,203.09 Jim Read \$1,191,09 Leslie Taylor \$1.157.33 Melanie Cohen \$1.045.16 Ahraham Kim \$1,040.67 Elaina Bosco \$1.011.06 Lorena Barriere \$1,009.34 Linda Bauknecht-Hicks \$962.69 Mary Ann Gaelic \$930.16 Andrew Fike \$856.14 Carey Thompson \$812.18 Robert Dunn \$803.02 Lewis Prochnau \$794.73 Peter Koch \$778.33 Eric Tuttobene \$706.52 Eric Hoen \$692.21 Michael Hardy \$680.54 Hal Herman \$640.89

Christopher Benjamin \$635.77 Arthur Greene \$618.17 John Burnett \$608.23 Stefan Reynolds \$553.80 Jerald Muhammad \$516.96 Rebecca Dunwoodie \$459.68 Jarrod Taylor \$425.79 Saeideh Nessar Ali \$423.14 Matthew Wolfanger \$398.29 Robert Morrison \$397.03 Jason Anderson \$396.65 Jeremy Pilotte \$385.77 Brenden Determann \$368.53 Anthony Scavera \$358.09 **Edwin Flores** \$346.88 Joseph Snegon \$341.65 Jeremiah Vecs \$338.68 Roddy Yamachika \$336.44 Garrett Marrero \$326.95

Kobie Samuels \$321.29 Cheryl Anderson \$318.86 Michael McDonald \$312.97 Scott Georger \$290.73 Lori Boynton \$286.14 Alfred O'Connor \$280.57 Karl White \$279.66 Maurice Davies \$274.86 Christine Hartman \$269.98 Jeffrey Ahern \$264.91 Larry Lozano \$264.03 Andrew Scott \$230.25 Mark Reddington \$199.30 Jason Crain \$197.04

Total \$165,718.04

## RETENTION BONUS

			OHALIFIED	ACTUOY		OHBITETED	nerwey	
QUALIFIER	AGENCY		QUALIFIER	AGENCY	61 (05 47	QUALIFIER	AGENCY	\$1,225.81
Timothy Cruise	Scott Smith	\$3,711.68	Christine Hartman	Steve Hartman Ali Shahrak	\$1,605.47 \$1,585.35	Marcus Bautista Jason Lausar	Giglione-Brister Marc Zipper	\$1,222.96
David Wang	Scott Smith	\$3,394.43 \$3,222.50	Eric Guinn Susan Schweitzer	Rick Altig	\$1,582.03	Leandrew Alexander	Bill Jennings	\$1,221.73
Matthew Wolfanger	Durhon Oldham Jatoft-Foti	\$3,119.93	Claudia Rodriguez	Jatoft-Foti	\$1,571.85	Robert Morton	Ali Shahrak	\$1,220.55
Robert Ulreith John Rice	latoft-Foti	\$3,060.29	Patrick Luem	Geneser-Geneser	\$1,567.56	Angelika Vassilieva	Rick Altig	\$1,217.52
James Dattilo	Marc Zipper	\$3,038.13	Jason Caples	Durhon Oldham	\$1,563.18	Ronald Caskey	Bill Jennings	\$1,216.11
Scott Remmey	Eric Giglione	\$2,858.62	Asma Norris	Eric Giglione	\$1,550.34	Cyri Desrosiers	Rick Altig	\$1,214.91
Anthony Christman	Gary Bleier	\$2,737.78	Patrick Rowland	David Zophin	\$1,550.13	Samuel Christmas	Scott Smith	\$1,210.50
Gaurang Pandya	Joshua Chalom	\$2,684.64	Robert Boyer	Eric Giglione	\$1,547.61	James Schneider	Scott Smith	\$1,207.99
Al-Karim Walji	Rick Altig	\$2,615.78	Timothy Houser	Durhon Oldham	\$1,546.78	Imran Satti	Joshua Chalom	\$1,207.19
Nanda Duraisami	Rick Altig	\$2,597.44	Richard Miller	Tom Williams	\$1,542.60	Rebecca Francis	Jim Surace	\$1,204.17 \$1,203.87
Marlon Underwood	Scott Smith	\$2,584.64	David Ackerman	Eric Giglione	\$1,537.29	Fletcher Watson Samuel Cohen	Rick Altig Eric Giglione	\$1,203.01
Russell Morris	Marc Zipper	\$2,583.62	Jose Zmitrovich	Matt Blumert Rick Altig	\$1,536.33 \$1,535.64	Peter Novellino	Rick Altig	\$1,202.34
Rusty Jewell	Nick Nitkowski	\$2,575.65 \$2,569.65	Rodney Mori Taiwo Daisi	Eric Giglione	\$1,528,11	Kevin Haines	Ramin Kouladji	\$1,198.21
Sharon Zalat	Marc Morton Joshua Chalom	\$2,502.94	Kris Barron	Rick Altig	\$1,524.96	Jeffrey Mercer	Vlad Basov	\$1,197.30
Preeti Sahgal Thomas Reddoch	Kevin Pawlowski	\$2,500.20	Paramiit Sangha	Rick Altig	\$1,519.78	Bradley Kulak	Durhon Oldham	\$1,195.83
Nadia King	Altig-Orlovic	\$2,445.15	Horace Johnson	Tom Williams	\$1,517.85	Jonathan Bianco	Rick Altig	\$1,191.09
William Heath	Mark Hancock	\$2,438.11	Eric Leak	Ali Shahrak	\$1,509.45	Alan Tahmazian	David Cohen	\$1,189.95
Bret Fels	Eric Heal	\$2,438.11	Bradley Kincaid	Rick Altig	\$1,485.26	Thomas Holstein	Geneser-Geneser	\$1,189.50
Gregory Siard	Durhon Oldham	\$2,407.98	Barry Deardorff	Eric Giglione	\$1,472.02	Bertram Feldman	Tom Williams	\$1,185.41
Jennifer Baron	Tom Williams	\$2,375.83	Larry Malitz	David Zophin	\$1,470.26	Tim Smith	Durhon Oldham	\$1,184.93
Robert Olson	Scott Smith	\$2,342.02	Robert Rife	Vic Hancock	\$1,468.67	Robert Russo	Rick Altig Jatoft-Fooi	\$1,178.65 \$1,169.80
Kenneth Madden	Jatoft-Foti	\$2,327.86	James Palmes Dennis Pochron	Nick Nitkowski	\$1,455.30 \$1,452.61	Hugo Rust Chris Cummings	Rick Mansfield	\$1,163.98
Bryan Gillespie	Eric Giglione	\$2,310.69 \$2,290.10	Robert Bingham	Jim Surace Eric Giglione	\$1,448.72	Travis Yandeberghe	Rick Altig	\$1,151.37
Michael Perkins Dimitri Gailit	Jatoft-Foti Rick Altig	\$2,270.10	Ryan Hungate	Furer-Whittinghill	\$1,445.71	lim Read	Rick Altig	\$1,144.28
Victor Quimson	latoft-Foti	\$2,252.89	lose Sanchez	Scott Smith	\$1,439.04	Darren Hiller	Joseph Manone	\$1,139.02
Timothy Collier	Marc Morton	\$2,239.23	Pamela Drury	Vic Hancock	\$1,438.82	Par Alessi	Tom Williams	\$1,138.00
Maria Esposito	Steve Hartman	\$2,159.81	Mindy Guisewite	Matt Blumert	\$1,433.38	Paul Hall	Rick Altig	\$1,123.95
Chris Brent	Rick Altig	\$2,146.65	Timothy Clark	Jim Surace	\$1,423.55	George Sturge	Ramin Kouladji	\$1,123.56
Travis Price	Rick Altig	\$2,146.18	Kevin Appasamy	Nick Altig	\$1,419.01	Justin Brandt	Joseph Manone	\$1,123.28
Emmanuel Fantoli	David Cohen	\$2,138.92	Alfred Brenner	Jatoft-Foti	\$1,410.98	Christopher Benjamin	Giglione-Brister	\$1,097.81
Mark Bleier	Gary Bleier	\$2,138.57	Shannan Lane	Nick Nickowski	\$1,400.49	Diane Caballero	Robert Smith	\$1,097.43
Daniel Potilechio	Scott Smith	\$2,116.19	Mark Reddington	Durhon Oldham	\$1,397.06	Michael Thomas	Robert Smith	\$1,094.05 \$1,091.19
James March	Vlad Basov	\$2,107.56	Chris Hernandez	Scott Smith	\$1,393.50 \$1,390.42	Anthony Mele Kimmoy Lewis	Durhon Oldham Marc Zipper	\$1,089.96
Kobie Samuels	Scott Smith	\$2,095.83	Daniel Kline	Eric Giglione Altig-Martyn	\$1,383.72	Julie Aprahamian	Joseph Manone	\$1,089.17
Rajeev Arora	Rick Altig	\$2,060.01 \$2,034.48	Shevone Coady Peter Athas	Gleb Ostrovsky	\$1,380.27	Madlyn Woodyard	David Cohen	\$1,088.16
Lea Somo	Giglione-Brister  atolt-Foti	\$2,022.84	Dyan Gonzales	David Zophin	\$1,379.04	Bhuwan Sawhney	Nick Altig	\$1,087.98
Ruben Soberanes Terry Sulfivan	Geneser-Geneser	\$2,017.71	David Farraway	Rick Altig	\$1,376.48	Pat Longenecker	Jim Surace	\$1,087.11
Rachel Arenas	Rick Altig	\$1,961.19	David Sher	Eric Giglione	\$1,371.09	Brian Fotovich	Geneser-Bitman	\$1,084.32
Mary Ann Gaelic	Steve Friedlander	\$1,949.01	Robert Hamis	Mike Jones	\$1,368.11	Ronald Gurney	Durhon Oldham	\$1,083.06
Tyonne Hernandez	David Cohen	\$1,924.69	fernan Oliveira	Joshua Chalom	\$1,366.32	Roger Tasaka	Rick Altig	\$1,082.55
Michael Kolasa	Matt Blumert	\$1,912.49	Mardene Wild	Rick Altig	\$1,357.68	Scott Jordan	Gleb Ostrovsky	\$1,082.15
Linda Amante	Rick Altig	\$1,902.81	Francisco Ponce	Matt Blumert	\$1,350.68	Peter Lauwerier	Scott Smith	\$1,081.17 \$1,081.08
John Thomas	Chris Lafond	\$1,895.04	Michael McGinnis	Durhon Oldham	\$1,337.61	Harrison Kuranishi	Rick Altig Geneser-Bitman	\$1,080.15
Bruce Jones	Rick Altig	\$1,885.86	Melic Fadel	Nick Altig	\$1,326.78 \$1,326.30	Gregory Drake Anthony Scavera	Rick Altig	\$1,073.48
John Franklin	David Cohen	\$1,882.54 \$1,874.26	Vincent Gore James Meyers	Nick Nitkowski Geneser-Bitman	\$1,323.57	Frederic Voss	Durhon Oldham	\$1,073.34
Ron Friedlander	Eric Giglione Shashi Parekh	\$1,869.30	John Martin	Robert Hughes	\$1,321.95	Everett Elstak	Eric Neal	\$1,072.59
Roy Glover Tim Molitor	Rick Altig	\$1,865.16	William Burbank	Durhon Oldham	\$1,321.20	Tima Ray-Wilks	Bick Altig	\$1,071.42
Lance Brown	David Cohen	\$1,863.32	John McGrath	Rick Altig	\$1,311.22	Steve Dedert	Mark Hancock	\$1,070.88
Gerardo Leon	Vlad Basov	\$1,855.47	Anthony Owens	Bill Jennings	\$1,308.02	Guy Grondeaux	Nick Altig	\$1,067.45
Scott Shirk	Durhon Oldham	\$1,851.38	Adam Cruts	Geneser-Geneser	\$1,303.92	Terry O'Leary	Joshua Chalom	\$1,066.32
Jinzhou Zhao	Rick Altig	\$1,848.37	Tony Sutton	Geneser-Geneser	\$1,291.72	Billy Victory	Robert Smith	\$1,064.91 \$1,064.55
Steven Strong	Durhon Öldham	\$1,844.16	Lynn Erickson	David Cohen	\$1,281.30	Joseph Moore	Marc Zipper Vlad Basov	\$1,062.60
Kevin Wardall	Gary Bleier	\$1,834.49	Mitchell Look	Jim Surace	\$1,281.20 \$1,277.37	Joseph Habeeb Alec Friedman	Tom Williams	\$1,061.13
Stefan Reynolds	Steve Friedlander	\$1,828.78 \$1,821.75	Dan Rawn Christopher Fave	Rick Altig Durhon Oldham	\$1,276,77	Nikea Edmonson	Geneser-Bitman	\$1,060.50
Jean Marc Louis Terrence Ford	Eric Giglione Eric Giglione	\$1,820.67	David Long	Geneser-Bitman	\$1,274.28	Frank Sommers	Durhon Oldham	\$1,055.43
Steve Polederos	David Zophin	\$1,817.25	Dmitriy Goncharuk	Vlad Basov	\$1,273.67	Roger Hotz	Rick Altig	\$1,053.05
Karlton Roberts	Eric Giglione	\$1,811.96	Mark Peltz	Durhon Oldham	\$1,272.57	Rebecca Molfitt	Jatoft-Foti	\$1,051.68
Hal Herman	Durton Oldham	\$1,782.52	Martin Waynick	Geneser-Geneser	\$1,270.11	Robert Tierney	Mark Hancock	\$1,050.53
Christopher Blaker	Marc Zipper	\$1,770.54	Jahan Saffari	Rick Altig	\$1,269.42	Danielle Holmes	Bill Jennings	\$1,045.47
Rudi Camenzind	David Cohen	\$1,767.12	Richard Spicer	Altig-Martyn	\$1,268.84	Steven Dichiaro	Bill Jennings	\$1,044.30
Alfred O'Connor	Durhon Oldham	\$1,762.11	Jason Schlomann	Eric Giglione	\$1,268.53	Yernelle Unrau	Rick Altig	\$1,043.67 \$1,038.79
Rene Sheir	Rick Altig	\$1,755.01	Wes Elder	Steve Friedlander	\$1,267.03	Peter Laes Vanessa Kanaan	David Cohen Ramin Kouladji	\$1,032.66
David Thornton	David Cohen	\$1,736.19	Elaina Bosco	Tom Williams	\$1,265.70 \$1,262.02	Niphateria Johnson	Vlad Basov	\$1,031.88
Eric Tuttobene	Durhon Oldham Scott Smith	\$1,723.76 \$1,720.20	Douglas Bauknecht Ronald Cook	Rick Altig Geneser-Geneser	\$1,261.53	Daniel Limon	Eric Neal	\$1,031.10
Carl Boldon	Geneser-Bitman	\$1,704.21	Susan Bergh	Eric Giglione	\$1,260.69	Dustin Hiller	Nick Altig	\$1,028.94
Robert Ward Michael Snow	Rick Altig	\$1,686.26	Ted Schilling	Bill Jennings	\$1,255.55	Stefanie Sharp	Eric Giglione	\$1,022.04
Loren Cardwell	Marc Morton	\$1,665.83	Anthony Pint	Rick Altig	\$1,253.49	Ben Delizo	Steve Friedlander	\$1,021.02
David Samalin	Eric Giglione	\$1,656.59	Randy Downs	Durhon Oldham	\$1,253.37	Darren Howard	Matt Blumert	\$1,019.73
Dana Spohn	Altig-Orlovic	\$1,645.29	Michael Nowak	Durtion Oldham	\$1,251.57	Michelle Mihelic	Joshua Chalom	\$1,009.68
Herivel Pereira	Jatoft-Foti	\$1,642.55	Edward Neequaye	Geneser-Bitman	\$1,249.77	Juan Portobanco	Tom Williams	\$1,008.90
Allen Green	Eric Giglione	\$1,639.92	Tammy Hall	Matt Blumert	\$1,246.20	Brian Yniguez	Altig-Orlovic	\$1,008.63 \$1,008.36
Joshua Cox	Geneser-Bitman	\$1,629.39	Julie Wells	Vlad Basov	\$1,243.46	Christopher Tamanini	Chris Lafond Geneser-Geneser	\$1,008.36
Upinder Bhinder	Nick Altig	\$1,627.62	Jolant Ladusane	Vlad Basov	\$1,235.91	Nathaniel Wiggins Gavin Linteris	Rick Altig	\$1,003.20
Cristina Simao	Giglione-Brister	\$1,618.05	lvory Walker	Tyrone Conard Eric Neal	\$1,231.12 \$1,229.88	Patrick Fowler	Rick Altig	\$1,002.66
Karen McQuoid	Steve Friedlander	\$1,616.49 \$1,615.64	Brooke Christensen Anthony Cannady	Tyrone Conard	\$1,228.95	Kenny Murray	Rick Altig	\$1,002.39
Douglas Zigby Byron Fletcher	Joshua Chalom Guy Rovelle	\$1,611.53	Steven Engrav	Joseph Manone	\$1,228.21	Scott Georger	Durhon Öldham	\$1,001.56
Michael Saracino	Durhon Oldham	\$1,607.13	Keith Campbell	Tom Williams	\$1,225.86	Thom Tulowiecki	Durhon Oldham	\$1,000.21
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### **RETENTION BONUS**

OUALIFIER	AGENCY		QUALIFIER	AGENCY		OHALIELED	ACENOV	
Omar Hashimi	Jatoft-Foti	£007.71		The second secon		QUALIFIER	AGENCY	
Benaiah Prior	Rick Altig	\$997.71	Stefan Johannsson	Rick Altig	\$696.69	Brian Adams	Durhon Oldham	\$605.67
Keith Cornwell	Mark Hancock	\$992.02 \$969.08	Jeanette Joshu	Geneser-Bitman	\$693.66	Jasir Shelton	Scott Smith	\$604.80
Maurice Davies	Steve Friedlander		Ben Carbonette	Rick Altig	\$692.75	Steven Sequeira	Steve Friedlander	\$604.68
Stephen Flecker		\$967.93	Shivani Patel	Geneser-Geneser	\$690.51	Richard Nye	Rick Mansfield	\$603.84
	Eric Giglione	\$954.12	Paul Radiff	Jacott-Foti	\$688.53	Amanda Minaz	Marc Zipper	\$602.82
Shaun Forbes	Steve Friedlander	\$953.61	Michael Beck	Geneser-Geneser	\$687.87	Thomas Motanya	Williams-Williams	\$602.79
David Jennings	Durhon Oldham	\$943.00	Helma Walker	Tom Williams	\$687.81	Taneaka Rowe	Allan Jennings	\$601,14
Allan Gilbert	Scott Smith	\$934.80	Eddie Hunter	Eric Giglione	\$686.94	Juan Tafolla	Scott Smith	\$600,99
Kin Seong	Joshua Chalom	\$927.28	Marc Gable	Eric Giglione	\$686.19	Jason McArthur	Allan Jennings	\$599.73
Belinda Harris	Scott Smith	\$925.59	Michael Hardy	Vlad Basov	\$684.51	John James	Vic Hancock	\$598.79
Kenneth Bell	Nick Nitkowski	\$923.96	Freydoun Shahabigharib	David Cohen	\$683.85	Thomas O'Haver	Rick Aloig	\$598.41
Russell Lewis	Durhon Oldham	\$922.20	Richard Smawley	Rick Altig	\$682.08	Isabella Parlatore	Geneser-Bitman	
Scephen Perotti	Jacoft-Foti	\$918.42	James Stallings	Vlad Basov	\$680,49	James Larkin	Eric Giglione	\$597.69
Michael Jones	Geneser-Bitman	\$918.03	Francisco Perez	Eric Giglione	\$680.40	Ryan Sinkfield		\$597.30
Nathan Schwartzberg	Scott Smith	\$917.04	Kyle Kozel	Geneser-Geneser	\$680.16		Rick Albg	\$597.15
Kevin Leonard	Scott Smith	\$913.08	Corey Boutte	Nick Nitkowski	\$678.15	Simon Rowland	Vic Hancock	\$595.59
John Threadgill	Eric Giglione	\$909,12	Donald Walters	Robert Smith	\$677.97	Daniel Ellersdorfer	Bill Jennings	\$595.17
Marc Becker	Eric Giglione	\$908.91	Michael Macartney	Durhon Oldham	\$672.57	Jeff Whitenight	Robert Hughes	\$594.99
Darline Cadet	Giglione-Brister	\$908.64	Julio Yazquez	Ali Shahrak		Lee Xiong	Nick Altig	\$594.48
Joshua Floyd	David Zophin	\$907.05			\$672.33	Anthony Weeks	Rick Alvig	\$593.61
Edward Kirschenbaum	Eric Giglione	\$906.06	Harold Buck	Nick Nitkowski	\$670.32	Marlene Starch	Joseph Manone	\$591.87
Josefin Mane	Giglione-Brister	\$905.79	Joseph Heprig	Geneser-Geneser	\$669.87	Pierre Francoise Roy	Rick Alog	\$591.45
James Humphries	Rob Boles		Linda Wilburn	Scott Smith	\$669.27	Shannon Hall	Wad Basov	\$590.85
Ronald Trombetta	Chris Lafond	\$904.32	Syeda Nasiruddin	Geneser-Bitman	\$665.31	Clint Ogasawara	Rick Altig	\$590.64
Brian Hugli	latoft-Fori	\$902.94	Hoover Harvey	Scott Smith	\$664.26	Kevin Surles	David Zophin	\$590.60
		\$902.52	Victor Yoder	Bill Jennings	\$662.97	Dennis Verre	Geneser-Geneser	\$590.58
Aldington Russell	Eric Giglione	\$902.46	Ronald Kastner	Durhon Oldham	\$660.57	Brian Stimetz	Geneser-Geneser	\$589.47
Hratch Kinkian	David Cohen	\$901.89	Tara Gerhards	Rick Altig	\$658.44	Alfred Delgado	David Cohen	\$587.34
Vanessa Christian	Geneser-Geneser	\$900.23	John Forrest	Vlad Basov	\$657.63	Dominick Leone	Eric Giglione	\$586.97
Lawren Tenamore	Scott Smith	\$899.67	Emi Sauvao	Steve Friedlander	\$656.94	Mike Cameron	Steve Friedlander	\$585.26
Brian Doherty	Jatoft-Foti	\$899.46	Dan Messina	Scott Smith	\$655.77	Howard Wilson	Steve Friedlander	\$584.67
Ron Parpara	Rick Altig	\$895.21	Charles Watson	Rick Altig	\$655.29	Frank Silvera	Eric Giglione	\$584.43
Matthew Modist	Marc Zipper	\$894.00	Michael Bromberg	Joshua Chalom	\$654.42	Christopher Clark	Rick Alog	\$583.62
Harpreet Gujral	Rick Altig	\$891.95	Michael Cooper	Geneser-Bitman	\$654.00	Geoffrey Hills	Durhon Oldham	
Brian Gruenwald	David Cohen	\$888.27	Wendy Maron	Nick Nitkawski	\$651.69	Igor Jurgens		\$583.50
Naser Alsweity	Tom Williams	\$887.82	Calin Baban	Vlad Basov	\$650.22	Dat Truong	Nick Altig	\$582.78
Joshua Wise	Rick Altig	\$886.74	Brian Trentacosta	Eric Giglione	\$649.77	Marjorie Long	Marc Zipper	\$581.85
Lynda Young	Joseph Manone	\$885.06	Rhonda Apa	Steve Friedlander	\$648.51	Kenneth Medina	Chris Lafond	\$581.40
Anthony Walthour	Scott Smith	\$882.54	Charles Richardson	Matt Blumert	\$646.80		Jacott-Fori	\$580.86
Erin Barber	Furer-Whittinghill	\$880.56	Benjamin Repman			Ann Marie Haywood	Marc Zipper	\$579.72
Alejandro Ruiz	Geneser-Geneser	\$878.10		Rick Altig	\$646.65	Linda Stephens	Eric Giglione	\$579.57
Rodney Ward	Scott Smith		Ronald Browning	Tom Williams	\$644.34	Andrea Johnson	Rick Altig	\$579.18
Mark Ahlman		\$877.80	Carry Mayes	Nick Altig	\$643.86	Richard Delangis	David Cohen	\$578.73
	Bill Jennings	\$875.04	Drew Boquet	Nick Nitkowski	\$643.83	Theodus Lovelace	David Cohen	\$577.92
Thomas Alligood	Shashi Parekh	\$874.82	Samer Akouni	Rick Altig	\$641.67	Christina Tang	Eric Giglione	\$577.68
Christopher Phillip	David Cohen	\$874.74	Lee Croft	Rick Altig	\$641.67	Leske Bernard	Durhon Oldham	\$482.08
Thomas Zeller	Vic Hancock	\$873.99	Randy Lerner	Eric Giglione	\$640.92	Scott Florin	Scott Smith	\$481,72
Kent Booze	Vlad Basov	\$873.33	Cassandra Akers	Ali Shafrak	\$640.23	William Johnson	Ali Shahrak	\$367.32
Douglas Skapyak	Joseph Manone	\$869.49	Bridget Bullock	Durhon Oldham	\$639.60	Lorenzo Smith	Shashi Parekh	\$366.42
James McAlister	Tom Williams	\$866.55	Bertrand Lelievre	Rick Altig	\$638.82	Kenton Harper	Geneser-Bitman	\$366.15
Jerald Muhammad	Vic Hancock	\$864.18	Jorge Aubio	Eric Giglione	\$638.43	Paul Pryor	Marcellus Adams	
Ryan Curtis	Rick Altig	\$862.02	Paulo Rosa	Rick Altig	\$637.35	Kemmie Holmes		\$365.40
William Ahmu	Steve Friedlander	\$856.59	Jay Meyer	Durhon Oldham	\$635.22	Latishia Woodhouse	Scott Smith	\$365.04
Samson Adelufosi	Eric Giglione	\$853.14	Kevin Gallagher	Eric Giglione	\$634.65		Shashi Parekh	\$364.65
Linda Weisbaum	Jatoft-Foti	\$850.08	Pauline Skelton	Steve Friedlander		Benjamin Phillips	Gleb Ostrovsky	\$362.79
Richard Erving	Scott Smith	\$846.54	Erika Bonds		\$633.69	Terri Petty	Geneser-Geneser	\$361.50
Robert Cosgrave	Marc Zipper	\$846,18		Geneser-Geneser	\$633.09	Timothy Heyer	Altig-Martyn	\$359.94
Ronald Marx	David Cohen	\$845.66	Dennis Krueger Linda Wilhelm	Jim Surace	\$632.76	Brian Marjoribanks	Nick Altig	\$359.79
Brian Quinn	Geneser-Geneser	\$845.55		Durhon Oldham	\$631.53	J Lewis Hammond	Scott Smith	\$359.49
Clifford Long	Tom Williams	\$843.93	David Thompson	Geneser-Bitman	\$630.66	Hope Lea	Eric Giglione	\$359.34
Anthony Cesare	Eric Giglione		Maria Guerrero	David Cohen	\$630.30	Gautam Arora	Rick Altig	\$358.44
Allan Crystal	Scott Smith	\$843.72	Heather Byrne	Nick Altig	\$629.52	Carolyn Cotton	Robert Smith	\$356.16
Chris Georgiadis	Eric Giglione	\$837.09	Londa Tebeest	Rick Altig	\$629.37	Craig Pedersen	Marcellus Adams	\$355.02
Tera Sims		\$836.99	Derrick Edwards	Williams-Williams	\$627.81	Kimberly Taylor	Durhon Oldham	\$354.87
	Scott Smith	\$835.35	Manuel Amador	Rick Altig	\$627.57	Mickey Bozic	Scott Smith	\$354.75
Rebecca Duriwoodie	David Zophin	\$834.90	Stacy Turk	Marc Morton	\$624.54	Jeffrey Schramm	Scott Smith	\$354.42
Catherine Wood	Vlad Basov	\$834.57	Derrick Cook	Gleb Ostrovsky	\$624.21	George Russell	Nick Altig	\$352.89
Michael Bedard	Nick Altig	\$834.33	Lauren Geyer	Marc Zipper	\$622,44	Scott McCloskey	Chris Lafond	\$352.29
Michael Pellicootta	Eric Giglione	\$832.59	Jesse MacNair	Eric Giglione	\$622.32	Daniel Stieman	Mark Hancock	\$352.20
Erik St. Marie	Scott Smith	\$832.23	Susanne Munro	Durtion Oldham	\$621.85	Louis Costa	Eric Giglione	\$350.43
Angus Turner	Rick Altig	\$829.05	Timothy Howard	Tyrone Conard	\$620.82	Tung Truong	Wad Basov	\$349.86
Richard Correa	Bill Jennings	\$828.96	George Kline	Eric Giglione	\$617.70	Derek Perez	Geneser-Geneser	\$349.20
Meneluo Perakis	Scott Smith	\$825.86	James Tuhas	Durhon Oldham	\$617.25	Emesto Conder		
Catherine Clarke	Steve Friedlander	\$822.20	Herman Libman	Chris Lafond	\$616.91		David Cohen	\$348.27
Drew Pirson	Rick Altig	\$818.61	Nichard Phillips	Rick Altig		Charles Fennie	Durhon Oldham	\$347.64
Heather Fawcett	Rick Altig	\$818.15	Randy Darling		\$615.37	David Howe	Furer-Whittinghill	\$347.31
Cherry Nichols	Matt Blumert	\$809.93	Joseph Williams	David Zophin	\$615.24	Ronald Jackson	Eric Giglione	\$346.50
David Williams	Rick Altig	\$805.24		David Zophin	\$615.21	Mark White	Steve Friedlander	\$346.11
Wai-ming Wong	David Cohen		Lawrence Liggett	Durhon Oldham	\$614.85	Aden Johnson	Vic Hancock	\$344.76
Joseph Coarsey	Joseph Manone	\$803.13	John Paul	Scott Smith	\$614.43	Thrica Stricko	Eric Giglione	\$344.31
Mack Bell		\$802.31	John Bradley	Scott Smith	\$613.35	Charles Carr	Ali Shahrak	\$343.20
Bryan Johnson	Allan Jennings	\$798.82	Tori Damianas	Rick Altig	\$612.78	Stephen MacDonald	Joshua Chalom	\$343.08
	Geneser-Bitman	\$797.16	Bedis Kilani	Rick Altig	\$611.49	35 (5)		
Karen Eby	Scott Smith	\$770.43	Mandi Bailey	Gleb Ostrovsky	\$611.13			
Gary Church	Jacoft-Foti	\$733.54	Randall Horne	Scott Smith	\$609.63			
Sandra Krueger	Geneser-Bioman	\$700.71	Jason Welton	Vlad Basov	\$609.30			
Ray Landry	Gleb Ostrovsky	\$700.68	Marvin Narcisse	Nick Nitkowski	\$608.73	Total	Bonus Paid Out	
Rodolfo Solis	Eric Neal	\$697.59	Michael Herbert	Eric Giglione	\$607.20			
Douglas Coone	Scott Smith	\$696.81	Yaacov Rosenberg	Eric Giglione	\$606.15	S	557,529.44	